



Saints Consulting Ltd
1/7 Morice Place, Torbay
P. O. Box 35164, Browns Bay
Auckland 0630

Phone: 09 482 2922
Mobile: 021 555 552
E-mail: terry@saints.net.nz

March 2014

Northcross Intermediate School IT Repair Costings

With the introduction of BYOD this year, we've seen a requirement for repair services for Student's BYOD devices that have a hardware, or even more likely, a software problem.

The School's IT Contractor (Saints Consulting Ltd), has provided a schedule of costs for issues relating to Student devices;

1. Quick inspection to determine problem – NO CHARGE
2. Quick fix (less than 30 minutes) \$ 45 + GST (excluding parts / software if and as required). Prior acceptance of estimate will be obtained prior to work commencing.
3. All others charged at standard rate of \$ 90/hr + GST (excluding parts / software if and as required). Prior acceptance of estimate will be obtained prior to work commencing.
4. Terms of trade – COD

We have also found that many devices are not running current antivirus software. We highly recommend that antivirus software is installed on a student's device. Over the last few years we have been impressed with the NOD32 software that is available and also quite cost competitive.

Saints Consulting recommends NOD32 for antivirus (all costs ex GST);

ESET NOD32 Antivirus - 1 user - 1 Yr	\$61.52
ESET NOD32 Antivirus - 1 user - 2 Yr	\$90.75
ESET NOD32 Antivirus - 1 user - 3 Yr	\$129.22
ESET Smart Security - 1 user - 1 Yr	\$73.82
ESET Smart Security - 1 user - 2 Yr	\$108.90
ESET Smart Security - 1 user - 3 Yr	\$155.06

Please contact Saints Consulting directly should you wish to utilise their services.

There are no obligations in using these services but we do want to give parents and caregivers the options if the need arises.

Kind regards

Murray Toohill

IT Director

Northcross Intermediate

Mob: 021909512